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Lesson 1-1 Practice Quiz

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Correct

1 / 1 points

1.

A process view of organizations requires clear functional lines around business departments (e.g., marketing, analytics, etc.) to be rigidly conserved so that each department functions at peak efficiency.



True



**False**

Correct

1 / 1 points

2.

Operations management contributes to the success of businesses exclusively through cost reduction.



True



**False**

Correct

1 / 1 points

3.

Operations management impacts all organizational levels of decision-making.



**True**



False

Correct

1 / 1 points

4.

The process view of organizations focuses exclusively on external customers of the business.



True



**False**

Correct

1 / 1 points

5.

The operating margin of a company can be improved by improving operations, but the asset turnover cannot be impacted by any improvements to operations.



True



**False**

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